



WORKFORCE HAPPINESS:

Building a High Performance Culture of Well-Being

March 25, 2019 | 8:00 am - 4:00 pm | Lansing, MI

MI-NADONA/LTC MEMBERS DO NOT WANT TO MISS THIS!

DESCRIPTION

Successful senior care managers recognize that quality staff is their most valuable asset and low(er) turnover improves EVERY desired outcome. Today, finding, recruiting, orienting and retaining staff is made more difficult due to increasing regulatory, financial, and resident acuity challenges. This program targets best practice strategies that enhance staff stability, as well as the leadership skill-sets that contribute to positive management/ staff interactions and relationships.

CONTACT HOURS

This program will provide participants the opportunity to earn up to (6) six contact hours for nurses and licensed nursing home administrators.

HCAM is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

LEARNING OUTCOME

1. Examine recruiting strategies that resonate more strongly with prospective staff (esp. Millennials).
2. Describe interview and orientation processes to better select optimal candidates and more quickly assimilate them post-hire into the facility's culture and daily expectations.
3. Utilize effective performance management techniques in daily workforce supervision, including proactively coaching, addressing of sub-par performance, evaluating staff performance, and handling conflict.

TARGET AUDIENCE

Long-term care directors of nursing, assistant directors of nursing, nurse managers, RNs and LPNs, administrators and corporate level & facility management.

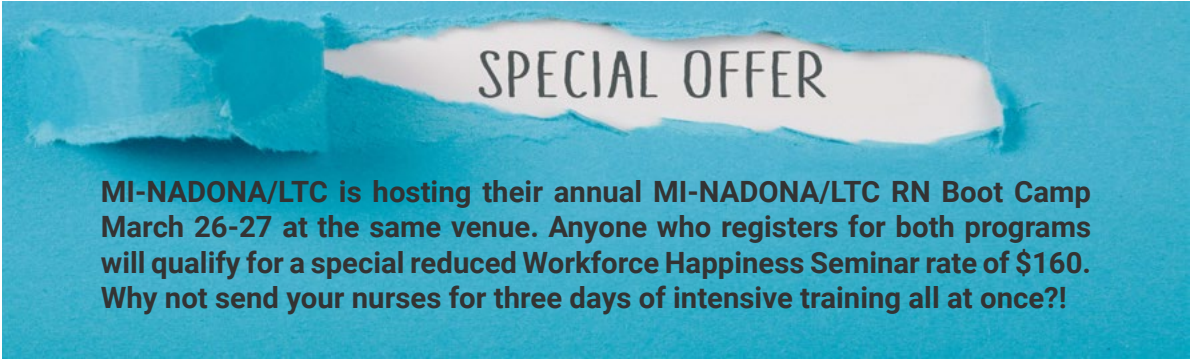
FACULTY

Lou Ann Brubaker, President of Brubaker Consulting (and frequent HCAM presenter) has more than 30 years experience in LTC staff retention success.

PROGRAM LOCATION

This program will be held at the Crowne Plaza Lansing West located at 925 S Creyts Rd., Lansing, MI 48917. MI-NADONA/LTC has reserved a block of rooms at the rate of \$135++/night at the Crowne. This rate expires on March 1, 2019. To reserve your room now:

- Call 877-322-5544 and reference group code "HCM"
- Visit <https://www.crowneplaza.com/lansingwest> utilizing group code "HCM"



SPECIAL OFFER

MI-NADONA/LTC is hosting their annual MI-NADONA/LTC RN Boot Camp March 26-27 at the same venue. Anyone who registers for both programs will qualify for a special reduced Workforce Happiness Seminar rate of \$160. Why not send your nurses for three days of intensive training all at once?!



WORKFORCE HAPPINESS

MI-NADONA/LTC

March 25, 2019

8:00 am - 4:00 pm

Lansing, MI

Special Rate for RN Boot Camp Participants

\$160/person

First Registrant from a Facility

\$199 for NADONA members BEFORE February 22

\$225 for NADONA members AFTER February 22

\$300 for Non-members

Second Registrant from the Same Facility

\$150 for NADONA members BEFORE February 22

\$175 for NADONA members AFTER February 22

\$250 for Non-members

To take advantage of the discount for a second registrant, both attendees must be from the same facility with one physical address.

Total Amount Due: _____

Attendee 1 Information

Attendee Name: _____

Attendee Title: _____

Attendee Email Address: _____

Attendee 2 Information

Attendee Name: _____

Attendee Title: _____

Attendee Email Address: _____

Facility Information

Facility/Company Name: _____

Facility/Company Address: _____

Facility/Company City/State/Zip: _____

Phone Number: _____

Payment Information

	Visa	Mastercard	American Express
Payment Method:	Discover	Check/Money Order	

Credit Card Number _____

Expiration: _____

Three Digit Security Code: _____

Billing Zip Code: _____

Cardholder Name: _____

Cardholder Signature & Date: _____

HCAM Registration Policies

Registration

Please utilize this form to register for the 2019 MI-NADONA/LTC Workforce Happiness Seminar. Completed forms should be mailed to HCAM at 7413 Westshire Dr., Lansing, MI 48917 or faxed to (517) 627-3016.

Event Confirmation

After your registration form has been processed, an event confirmation will be emailed to your attention. Please be sure to include a current email address on this form. If you do not receive a confirmation within 14 business days, please contact Kisti via email at KistiBoatright@hcam.org.

Cancellation & Refund Policy

All refund requests must be made in writing by e-mail to KistiBoatright@hcam.org. Telephone cancellations will NOT be accepted. Individual registration fees, less a 25% processing fee, will be refunded for cancellations received in writing prior to Feb. 22. Cancellations received after Feb. 22 and no-show registrants, will not receive a refund nor a credit to a future program.

Substitutions

Individuals registered to attend this program, but unable to participate, may send an alternate in their place. Please contact Kisti at KistiBoatright@hcam.org with the first and last name, title, and facility/company of both the original registrant and the alternate to process this request.

Dietary Restrictions/Special Accommodations

Individuals with special dietary restrictions, or those who require special accommodations to fully participate in this program, should contact HCAM in writing by e-mail to KistiBoatright@hcam.org at the time of registration, detailing their request or restriction.

Consent to Use of Photographic Images

Registration and attendance at, or participating in, MI-NADONA/LTC and HCAM events and/or activities constitutes an agreement by the registrant to use and distribution of the registrant or attendee's image or voice in photographs, videotapes, electronic reproductions and audiotapes.

Questions

Should you have questions, please contact Kisti by phone at (517) 622-6194 or by email at KistiBoatright@hcam.org.

To register now, submit this form by fax to (517) 627-3016 or by mail to MCAL, 7413 Westshire Dr, Lansing, MI 48917

MEMBERSHIP APPLICATION

A Membership Organization dedicated to Nurses in the Long Term Care Continuum

New Renew

Please print clearly (use one form per applicant or update renewal notice information)

Tell Us About You *Select all that apply:* CDONA FACDONA CALN CLPN GDCN

First Name

Last Name

Home Address

City

State

Zip

Home Phone

Home Email

Tell Us About Your Career

Skilled Nursing Assisted Living Retired

Corporation

Facility/Community Name

Facility/Community Address

City

State

Zip

County

Facility Phone (please include extension)

Work Email

Title

License# and State Issued

Type of license (RN, LPN, LVN)

Membership Dues

PLEASE SUBMIT FEES FOR DUES AS LISTED BELOW

If you do not see your state, inquire about beginning a chapter in your state!

STATE	1 YR	2 YR	STATE	1 YR	2 YR	STATE	1 YR	2 YR	STATE	1 YR	2 YR
Alabama	\$110	\$195	Illinois	\$115	\$210	Mississippi	\$110	\$195	Ohio	\$130	\$235
Arizona	\$115	\$200	Indiana	\$115	\$200	Missouri	\$120	\$210	Oklahoma	\$115	\$210
Arkansas	\$110	\$190	Kansas	\$115	\$200	Montana	\$110	\$195	Pennsylvania	\$115	\$205
California	\$110	\$200	Kentucky	\$115	\$210	Nevada	\$130	\$235	South Carolina	\$115	\$210
Colorado	\$110	\$200	Louisiana	\$110	\$200	New Hampshire	\$115	\$200	Tennessee	\$115	\$210
Connecticut	\$115	\$210	Maine	\$110	\$200	New Jersey	\$130	\$235	Texas	\$125	\$225
Florida	\$125	\$230	Maryland	\$125	\$230	New Mexico	\$115	\$210	Virginia	\$115	\$200
Georgia	\$115	\$205	Massachusetts	\$125	\$215	New York	\$120	\$215	Washington	\$115	\$210
Hawaii	\$120	\$220	Michigan	\$120	\$220	North Carolina	\$115	\$210	West Virginia	\$110	\$200
Idaho	\$110	\$195	Minnesota	\$115	\$210	North Dakota	\$125	\$230	Wyoming	\$110	\$195

For all States not listed, please pay \$90.00 for one year; \$160.00 for two years membership

How Would You Like to Pay?

Check Enclosed Visa MasterCard American Express Discover

Name as it appears on card: _____

Billing Address (if different from above) _____

Card#: _____ Expiration Date: ____/____

Signature: _____

Contributions or gifts to the National Association of Directors of Nursing Administration in Long Term Care, Inc. are not tax deductible as charitable contributions.

However, they may be deductible as ordinary and necessary business expenses.

Make check or money order payable to: NADONA/LTC, 1329 E. Kemper Road * Suite 4100A * Cincinnati, OH 45246

FOR Credit Cards only - fax request to (513) 791-3699

Apply for membership on our website with Visa/Mastercard/American Express/Discover @ www.nadona.org

Membership question? Call NADONA/LTC toll free 800-222-0539 or Email us at membership@nadona.org